



Hospital Admittance Policy Effective June 29, 2020

Beginning Monday June 29, 2020, we will be transitioning back to allowing a limited number of clients in the building for appointments only. For the safety of our team and to remain compliant with St. Louis County we must ask that you adhere to the following guidelines when visiting us!

- ❖ Admission to the building will be limited to 1 client (mask required) with pet(s) for appointment. You will call upon arrival and be escorted into building by a team member. NO ONE is allowed to enter without a properly worn mask on. We are unable to supply masks to clients due to PPE shortages.
- ❖ Curbside Appointments and Drop Off appointments may still be scheduled for your convenience and comfort.
- ❖ If you have been exposed to positive COVID-19 patient or have any symptoms of COVID-19 (Cough, Fever, Shortness of breath or any other symptom listed by CDC) we ask that you reschedule.
- ❖ **All Medication/Pet Food/Supply pick-ups will be handled Curbside ONLY!**
- ❖ **Drop Offs, Technician Appointments, Nail Trims, Surgical/Dental/Procedure Admissions and patient discharges will be handled via the curbside service.**
- ❖ During the appointment you must adhere to the following policies:
 - Call upon arrival and when we are ready for you, a team member will escort you in and out of the building.
 - **Only 1 person is allowed to accompany a patient in for the appointment.** If you have multiple pets a staff member will assist you in bringing them in.
 - Our staff will be handling/restraining your pet at all times prior to and during exam in order to best maintain some level of social distancing. You will be asked to hand off your pet to the technician outside and then enter the building with your pet and the technician.
 - You will be asked to stand (no seating available) outside exam room with door open during exam. This will allow you to observe the exam and maintain social distance from our team.
 - Masks are to be properly worn at ALL TIMES! If you do not have a mask or are unable to comply, the appointment will be handled as a curbside appointment.
 - Maintain social distance from team members and other clients in building
- ❖ Please utilize our online appointment/consent forms and bill payment option at www.barrettstationvet.com and go to online forms.

We appreciate your patience cooperation and support! We are striving to provide the best patient care while following requirements and precautions to minimize risks to our team and clients.