

3-21-2020

Dear Barrett Station Veterinary Clinic Clients,

We promised to keep you up to date and do not want to flood your email, but due to the announcements from government officials for St. Louis City and St. Louis County ordering people to stay at home, we are receiving many calls regarding our continued ability to serve you. Yesterday the **Missouri Veterinary Medical Association (MVMA)** informed us that **veterinary services have been deemed essential**. Therefore, we will continue to serve our patients as we previously stated using curbside concierge and drop off services. If you feel that coming for an appointment is not in the best interest of your family or pet or if you are ill, we will gladly reschedule your appointment to a later date. Please give us as much notice as possible if you need to cancel or reschedule (preferably 24 hours), so that we may offer open appointments to another patient in need.

For those of you coming in for a drop off service or a procedure (Surgery, Dentistry, Radiographs, Medical Treatments), please consider using our new online forms located on our website at www.barrettstationvet.com. Drop Off form is for patient's being left with us for an exam and evaluation. Treatment Consent form allows you to electronically sign authorizing consent for treatment/surgery/anesthesia. If you need assistance with these forms please let us know. Please submit form a minimum of 1 hour prior to appointment so that we can access them. Completion of these forms will help us to serve you and your pet faster.

Again, we thank you for your patience as we adjust our style of service. The continued kind words lift our team and are appreciated.

Continue to check our website for the latest information. In the event we have to temporarily change the services we offer, our business hours or (very worst case) close temporarily, we will communicate to you!

Our dedicated team plans to continue to be available to meet the needs of your pet!

The Team at Barrett Station Veterinary Clinic